

Access Guide for Mary Queen of Scots' Visitor Centre



Mary Queen of Scots' Visitor Centre,
Queen Street, Jedburgh, TD8 6EN

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This guide aims to describe accurately the facilities and services that we offer all our visitors.

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Section 1 – Welcome

Mary Queen of Scots' Visitor Centre is FREE to everyone and is located in the historic centre of Jedburgh, in Scotland. The period feel inside the house allows the story of Mary's life and the month she spent in Jedburgh, in 1566, to be explored in a thoughtful and engaging way.

The Rogues Gallery introduces the individuals in the drama of Mary's life, while the Last Letter Room reveals her final thoughts before her execution.

The house sits in attractive gardens, home to some of Jedburgh's famous pear trees, descendants of the original trees planted around Jedburgh Abbey in the early 1800s.

Due to the nature of the building, the upper floors are accessible by stairs only. The first flight is broad and easier to navigate than the narrower upper flights.

For visitors with reduced mobility, we have a virtual tour accessible via a touchscreen portal on the ground floor.

Please get in touch if you require any further information about specific access or would like advice on planning your visit. Contact details can be found on the first page of this document.

Section 2 – Accessibility at a Glance

Access



There is level access to the museums ground floor. The upper floors are only accessible via stairs. The stairs to the first floor are broad and easier to navigate than the narrower stairs towards the top of the building. The steps are all marked with high contrast paint.

Assistive Listening



There is an induction loop at the welcome desk area to assist people with a hearing impairment.

Toilets



There are NO toilet facilities at this site.

Audio & Visual Information



There is a touchscreen on the ground floor at the rear of the shop. It provides visitors with reduced mobility an opportunity to explore the upper floors of the building.

Assistance Dogs



Registered assistance dogs only may accompany their owner into the building.

Parking



There is a large FREE car park within 3 minutes of the visitor centre.

Section 3 - Getting to the Museum

Address

Mary Queen of Scots' Visitor Centre
Queen Street
Jedburgh
TD8 6EN

Travel by Public Transport

There is a bus stop near the tourist information centre in the heart of Jedburgh. It is no more than 3 minutes from Mary Queen of Scots' Visitor Centre.

A taxi can bring you right to the front door. There are several taxi companies operating in the Jedburgh area.

Travel by Car

There is a large FREE car park in the centre of Jedburgh. The Canongate car park is approximately 3 minutes from the visitor centre. Information about this car park is available on the Scottish Borders Council website.

Cars are welcome to drive to the museum entrance to pick-up or drop-off visitors.

There are signposts around Jedburgh to help point you in our direction.



Section 4 – Arrival at the Museum

The pavement leading from the Canongate car park narrows to 1000mm at it's narrowest and you'll have to cross Queen Street to enter the grounds of the house.



There are two gates on Queen Street, one wide enough to drive a car into which lead into the grounds. The paths are made of tarmac.



The entrance to the centre is on the South side of the building via a 1140mm gateway which will be open and following that a door which is 700mm wide (this can be extended to 900mm wide, please ask a member of staff for assistance if required).

Once you're inside, a short corridor leads to the welcome desk and shop area. The welcome desk has a dropped counter.

Section 5 - Ground Floor and Shop

Once you enter the building there is a short corridor which leads to the welcome desk and shop area.

At the rear of the shop area is a touchscreen which can be used to take a virtual tour of the building. There is a seat provided which can be moved.

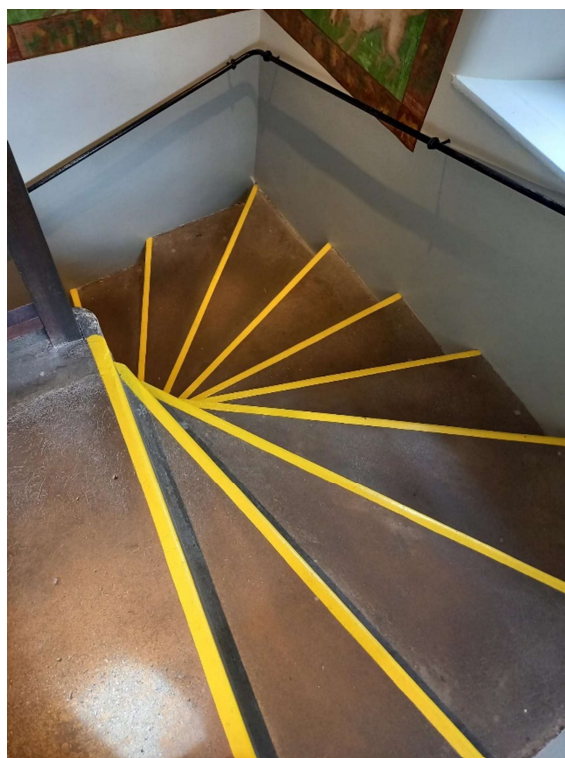


Have a browse in our shop area and choose from a variety of giftware and books

Our museum staff are happy to help reaching items down from the higher shelves.

We are happy to process either cash or card payments.

Opposite the welcome desk there is a set of spiral stairs which lead up into the reast of the house. They are broad at the outside and have a handrail to assist people with reduced mobility.



Section 6 – Upstairs Exhibition Spaces

The Banqueting Room

On the first floor you'll find the Banqueting Room. Which explores Mary's early years as queen.

The Rogues Gallery

Again, on the first floor, this space introduces the individuals and the political drama of Mary's Life.

The stairs grow narrower as you ascend the building.



Mary's Bedroom

Up higher in the house you can explore Mary's experience in Jedburgh.

Guard Room & Last Letter Room

Continuing up, explore Mary's downfall, her final hours, and the history of the house.

The Maries' Bedroom

At the very top of the house, learn about Mary's legacy.

Section 7 – Toilets

There are NO toilets at this site. The nearest public toilets are at the tourist information centre beside Canongate car park.

These toilets are approximately a 3 minute walk from Mary Queen of Scots' Visitor Centre.

Section 8 – Evacuation Procedures

In the event of an emergency evacuation, all visitors must follow the signage to their nearest fire exit.